



## **IMPACT PARTNERSHIP PROGRAM Policy and Procedure**

### **POLICY:**

PHCD seeks to identify health service providers who have the capacity and track record to make a significant contribution to PHCD's strategic direction in serving the health needs of its residents for the purpose of entering into multi-year Impact Partnership Agreements to provide continuity in addressing PHCD's 3-year strategic plan initiatives and continuity of funding for the partner organization.

### **PROCEDURE:**

1. On an annual basis, PHCD will review community health needs, identify gaps in services, and determine if and how PHCD health strategies, objectives, and activities may need to be adjusted or expanded to better address the needs. Options would include:
  - a. PHCD provides the service.
  - b. The annual community grants program priorities focus on the gaps.
  - c. PHCD identifies a community provider capable to address the need and pursues an Impact Partnership (IP) Agreement with that provider.
2. Impact Partnership Organization Eligibility:
  - a. Proven track record of reaching and serving target population.
  - b. Innovative, unique, and/or comprehensive approach to addressing needs.
  - c. Proven record of achieving desired outcomes.
  - d. Record of serving large numbers of District residents.
  - e. History of financial and operating stability.
3. The IP selection process is not an open application process. PHCD management will meet with potential partners, discuss the identified health need, and co-design an approach to address the health need.

4. Management will also inform the organization about the funding terms which will include, but may not be limited to:
  - a. 3-year funding upon acceptance by PHCD Board of annual performance reports at the end of year one and two.
  - b. Quarterly reports on performance to agreed upon metrics (E.g., number of PHCD residents served, improved health indicators, patient satisfaction surveys, etc.)
  - c. Submission of monthly invoices for services rendered with agreed upon backup documentation.
5. Organization will reply to request for services, metrics, and funding terms and, if willing to enter into an IP Agreement, the proposed Agreement terms will be presented to:
  - a. The Board's Community Health Investment Committee to affirm an organization's capacity, track record, and service reputation throughout the health provider community.
  - b. The Board's Strategic Direction Oversight Committee to affirm that an IP Agreement approach to meeting the need is a preferred approach and services are consistent with PHCD's strategic objectives.
  - c. If endorsed, by both committees, proposed IP Agreement moves to the Board for approval.
6. Upon approval, Management will finalize the Impact Partnership Agreement.
7. Organization will invoice PHCD on a monthly basis for a predetermined amount with accepted back up documentation.
8. PHCD will reserve the right to terminate the agreement if agreed upon performance metrics and reporting is not met.
9. Impact Partnership amounts will range in size from \$60,000 to \$350,000/year.

Approved by Strategic Directions Oversight Committee 9/5/2022